



NEWS RELEASE

Taxpayers' Ombudsman continues national outreach tour in Regina

Regina, Saskatchewan, March 18, 2010... Mr. J. Paul Dubé, Canada's Taxpayers' Ombudsman, arrived in Regina on March 16 on a national outreach tour.

The objective of this tour is to promote the Taxpayer Bill of Rights and remind Canadians that they now have someone independent and impartial to review their unresolved service complaints about the Canada Revenue Agency (CRA).

"As Taxpayers' Ombudsman, I am committed to my role of promoting professional service and fair treatment by the CRA, in accordance with the Taxpayer Bill of Rights," said Mr. Dubé, speaking to members of the Regina & District Chamber of Commerce at a recent stop on the tour.

During this trip, the Ombudsman will meet with members of Parliament and the Legislative Assembly, conduct media interviews, and visit the CRA's Regina Tax Services Office.

The tour provides stakeholders an opportunity to discuss issues of service and fairness with the Ombudsman. "I look forward to working with taxpayers and the CRA in order to resolve conflicts and improve service," said Mr. Dubé.

Mr. Dubé released his first annual report on December 17, 2009, and will be submitting a special report on systemic issues to the Minister of National Revenue this year.

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For media information:

Rox-Anne D'Aoust
Senior Public Affairs Advisor
Office of the Taxpayers' Ombudsman
Cell: 613-219-1474
roxanne.daoust@taxpayersrights.gc.ca

More information, including Mr. Dubé's biography, can be found at www.taxpayersrights.gc.ca.